

Shenzhen Tycoon Golf Club Huanggang Shuttle Weekday Reservation Guidelines

Reservation

1. Huanggang shuttle bus is scheduled to depart from Huanggang to Tycoon at 08:00, 09:00, 10:00, 11:00 & 12:00, totally 5 runs. Departure schedule from Tycoon to Huanggang are 14:00, 15:00, 16:00, 17:00, 18:00 & 19:00, totally 6 runs.
2. The Huanggang shuttle bus provides service for Tycoon's member, guest and visitor. It is on a first come first serve basis. Please specify the exact number of passengers during reservation. Seats will be prioritized for those who have made reservation. In case if there are not enough seats, the person who did not make reservation shall leave the bus per the driver's request.
3. Shuttle reservation shall be done with Tee reservation. The Club only accepts up to 14 days advance reservation.
4. Member, guest & visitor have to reserve the shuttle at least 1 day before. Please provide your name and contact information either by phone or by fax to reservation office during its office hour between 09:00 and 17:00.
5. When making reservation, it is required to provide the member's and the guest's name, contact information, and the schedule run they are taking.

Cancellation policy

1. Cancellation must be made 1 day prior during office hour 09:00-17:00, either by phone or by fax. Failure to do so will be considered as delay cancellation.

Late Arrival

1. Passenger who made reservation must arrive at the pick-up point 5 minutes before the scheduled take-off time. For any reasons which cause the shuttle to delay departing for more than 5 minutes, it is considered late arrival.
2. For passenger who is late, the Club has the right to revoke the right to board the shuttle, and mark as No Show.

Delay Cancellation / No Show

1. Delay Cancellation stands for failure to cancel the reservation within the stated time frame. No Show stands for failure to present at the reserved time & place, and did not notify the Club in advance.
2. The person identified with Delay Cancellation/No Show is required to pay in full for the reserved shuttle bus fare. Member & guest's fares will be put into the member's account based on the exact number of reserved passengers.
3. If failure to pay the Delay Cancellation/No Show reserved shuttle bus fare in full, the Club will suspend that person's right to make reservation in the future.
4. If under Black Rainstorm signal or Typhoon signal above 8, the reservation will be cancelled automatically.

The above regulations will be in force starting July 1st, 2007. The Club has the final right of explanation to the above regulations.